

**LACROIX – Environment**  
 After-Sales Service  
 2 Rue du Plessis  
 35770 VERN-SUR-SEICHE – FRANCE  
 Tél. : +33 (0)2 99 04 89 94  
 E-mail : aftersales@lacroix-sofrel.com

Date: .....

Company			
Adress			
Zip Code		Town	
Contact Name			
Tel.			
E-mail			

Faulty Good       Return      Hotline ticket number: .....

Reference: .....

Product Desc.	Serial Number	Detail of fault

**Return conditions:** Please fill carefully this return not in order to speed up the processing.  
 Goods should be returned in their original packaging in order to be fully protected during transit. However, if not available, please use an appropriate alternative packaging respecting good shipping conditions for the goods.  
 All products that have been subjected to exposure with sewage water must be properly cleaned before shipment.