

**LACROIX – Environment**

After-Sales Service

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Tél. : +33 (0)2 99 04 89 94

E-mail : [aftersales.sofrel@lacroix.group](mailto:aftersales.sofrel@lacroix.group)

Date : .....

Company			
Adress			
Zip Code		Town	
Contact Name			
Tél.			
E-mail			

Hotline ticket number : ..... Reference : .....

Return conditions: Please fill out the Return Note carefully to facilitate the processing of your package. The note should be placed in an envelope on the outside of the box. Products are wrapped to protect them during shipping

- ☐ Products used in wastewater has been cleaned and disinfected before shipment (1)
- ☐ I authorize Lacroix Environment to recycle (2) my equipments if they cannot be repaired

Product Desc.	Serial Number	Detail of fault

(1) Lacroix reserves the right to return products to customers if returned products are dirty

(2) In the respect of the WEEE treatment